

# South Island Primary Care Network

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## PCN Overview 2025



# PCN: 10 Core Attributes

**Within each PCN, local partners work together to achieve the following ten core attributes:**

- Longitudinal Care
- Coordinated Care
- Timely Access
- Extended Hours
- Comprehensive Care
- Team-Based Care
- Population Health Promotion
- Digital Enablement
- Culturally Safe Care
- Equitable Access

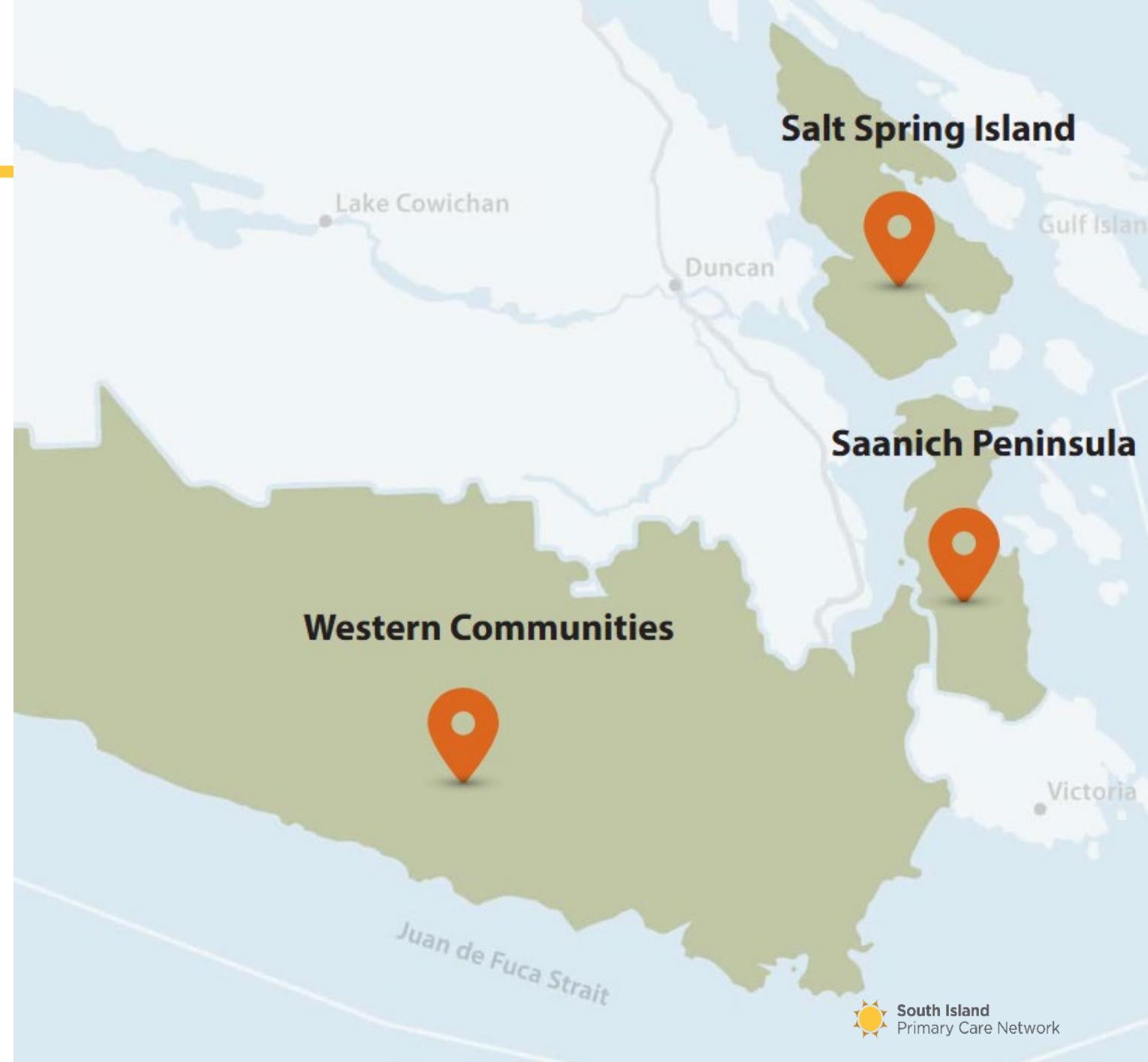
# South Island PCN

- ✓ **Four PCN Neighbourhoods**

1. Saanich Peninsula
2. Western Communities – Rural
3. Western Communities – Urban
4. Salt Spring Island

- ✓ **228 Longitudinal Physician and NP Providers**

- ✓ **54 clinics**



# South Island PCN Governance

## Saanich Peninsula (SP) CHSAs

### 4 First Nations within SP

WSANEC  
COMMUNITIES:  
TSAWOUT, TSARTLIP,  
TSEYKUM,  
PAUQUACHIN

- 4131 Royal Oak/Cordova Bay/Prospect
- 4132 Central Saanich /Brentwood Bay
- 4133 North Saanich
- 4134 Sidney/Shoreline

## Salt Spring Island (SSI) CHSA

### First Nations within SSI

TSAWOUT, PENELAKUT, QUW'UTSUN-COWICHAN

- 4141 – Salt Spring Island

## Western Communities (WC) CHSAs

### 5 First Nations within WC

PACHEEDAHT, T'SOU-KE,  
SCIA'NEW, SONGHEES,  
ESQUIMALT

- 4118-View Royal
- 4119-Esquimalt
- 4121-Colwood
- 4122-Metchosin
- 4123 Langford North/Highlands
- 4126 Langford South
- 4124 Sooke
- 4125 Juan de Fuca Coast

## South Island PCN Steering Committee

Convenors: Dr. Robin Saunders and Dr. Erik Haensel  
Frequency: First Wednesday of each Month; 4:30-6:30pm

### Community Advisory Group

### Provider Advisory Group

### SI First Nations Primary Care Committee

### Salt Spring Island Implementation Group

### PCN Staff Team

### Neighbourhood Project Task Force

### Evaluation Working Group

### Pharmacy Working Group

### Practice Collaboration Agreement Working Group

# Division as Backbone for the PCN

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South Island Division of Family Practice (SIDFP) is the Backbone support for the PCN.

- Identifies a Family Physician convenor to lead the SI PCN SC and bring partners to the table.
  - Dr. Robin Saunders and Dr. Erik Haensel
- Provides staff support to the Steering Committee, Advisories and implementation of its strategies:
  - Executive Director: Paul Gudaitis - [executive.director@sidfp.com](mailto:executive.director@sidfp.com) – lead for Provider Advisory Group
  - PCN Director– SP and SSI: Aspasia (Sia) Zabaras) [aspasia.zabaras@sidfp.com](mailto:aspasia.zabaras@sidfp.com) – lead for Steering Committee
  - PCN Director – Rural WC and Urban WC: Kelly Aucoin [kelly.aucoin@sidfp.com](mailto:kelly.aucoin@sidfp.com) –Lead for Community Advisory Group
  - PCN Indigenous Manager - Michele Nault – Mortimer —[michele.nm@sidfp.com](mailto:michele.nm@sidfp.com) lead for SI First Nations Primary Care Committee
  - PCN Administrative Coordinator: Tina Dickson [tina.dickson@sidfp.com](mailto:tina.dickson@sidfp.com) –admin for Steering Committee
- Fund holder for non-clinical administrative PCN support, governance, Indigenous Wellness and Cultural Safety Resources and contract management
- Supports PCN to achieve SIDFP Strategic Direction and priorities

# SI PCN Steering Committee (SI PCN SC)

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- Family Physician Co-convenors approved by the SIDFP Board
- Oversight to operationalize the PCN's clinical services, as defined in its PCN Service Plans approved by the Ministry of Health (MoH)
- Makes decisions and supports the ongoing operations of the SI PCN which currently includes four PCNs: Western Communities (WC) - Rural WC, Urban WC, Saanich Peninsula (SP) and Salt Spring Island (SSI).
- Governed by Terms of Reference
- Reports to and is funded through the Family Practice Services Committee (Doctors of BC and MOH)

# SI PCN SC Membership

The SC is comprised of 11 voting members and secretariat PCN staff:

- 1 Co-Convenor - Physician Lead – Family Physician Member of the SIDFP (appointed),
- 1 Co-Convenor - Family Physician Member of the SIDFP (appointed),
- 2 Family Physician (FP) representatives,
  - 1 FP from an active PCN (e.g., Saanich Peninsula, Salt Spring Island, Western Communities) (nominated and approved).
  - 1 FP from a Health Authority run clinic/Urgent Primary Care Centre (appointed).
- 1 Nurse Practitioner (NP) Provider (nominated and approved),
- 2 SI First Nations Primary Care Committee representatives,
- 1 Director Clinical Services Delivery, Island Health, Western Communities (appointed),
- 1 Director Clinical Services Delivery, Island Health, Saanich Peninsula and Salt Spring Island (appointed),
- 1 Community Advisory representative(nominated and approved),
- 1 Provider Advisory Group representative (nominated and approved).

# Provider Engagement and Leadership in PCN

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## Provider Advisory Group

- ✓ Provide recommendations to the PCN Steering Committee on the following:
  - Determine and guide the Project Working Groups and activities of the PCN, e.g. Rapid Access for Attached, Enhancing clinicians in practice, etc. with a QI focus
  - EOI Clinical Resource Requests
- ✓ Engage other FP and NPs and partners by gathering feedback and informing them of the impact of current activities
- ✓ Monitor and enhance FP/NP engagement and provide their perspectives to the Steering Committee on primary care issues and priorities
- ✓ Lead working groups and Project Initiatives
- ✓ **Membership:** FP/NPs

# Indigenous Cultural Safety in the PCN

- ✓ South Island First Nations Primary Care Committee is the self-determined Indigenous voice for SIPCN
- ✓ Representatives from all nine First Nations within SI: Pacheedaht, T'sou-ke, Scia'new, Songhees, Esquimalt, Tsawout, Tsartlip, Tseycum and Pauquachin First Nations
- ✓ Goal is to ensure expertise and direction on:
  - Indigenous engagement
  - Indigenous resources
  - Indigenous Cultural Safety



# Community Engagement in the PCN

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- The SI Community Advisory Group is a recently formed, growing group made up of:
  - Up to 12 members, including 2 co-chairs.
  - Members selected for diversity (geography, culture, age, gender, lived experience).
  - Representation of Indigenous, 2SLGBTQ+, youth, seniors, caregivers, and local community organizations.
- Goal to ensure:
  - Opportunity for community organizations, patients, caregivers to inform PCN work
  - Support for decisions and advise PCN plans and activities
  - Offer feedback and ideas to strengthen community health and collaboration



# PCN Resource Allocations

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The PCN Clinical resources approved in the Services Plans include:

- New to Practice (NTP) Family Physician Contracts – 1,250 attachments per 1.0 FTE
- NTP Nurse Practitioner contracts – 1,000 attachment per 1.0 FTE
- Registered Nurses (RN) – 500 attachment per 1.0 FTE
- Social Workers (SW)
- Mental Health Consultants (MHSU)
- Pharmacists
- Physiotherapist

# PCN Funding letters

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- In spring every year, the MoH sends the SI PCN SC its funding letters and schedules for each PCN which outlines the expectations that correspond to the funding:
  - provide funding guidelines for how the funding can be spent.
  - outline the funded strategies of each PCN and expected attachments.
- Funding is flowed through the SIDFP for non-clinical PCN resources and to Island Health or the First Nations Health Authority for clinical PCN resources.
- This funding is spent under the direction of the SI PCN SC.
- The SIDFP and Island Health submit Period Reports to the MoH on the progress of spending against the funding allocated.

# Requesting Resources

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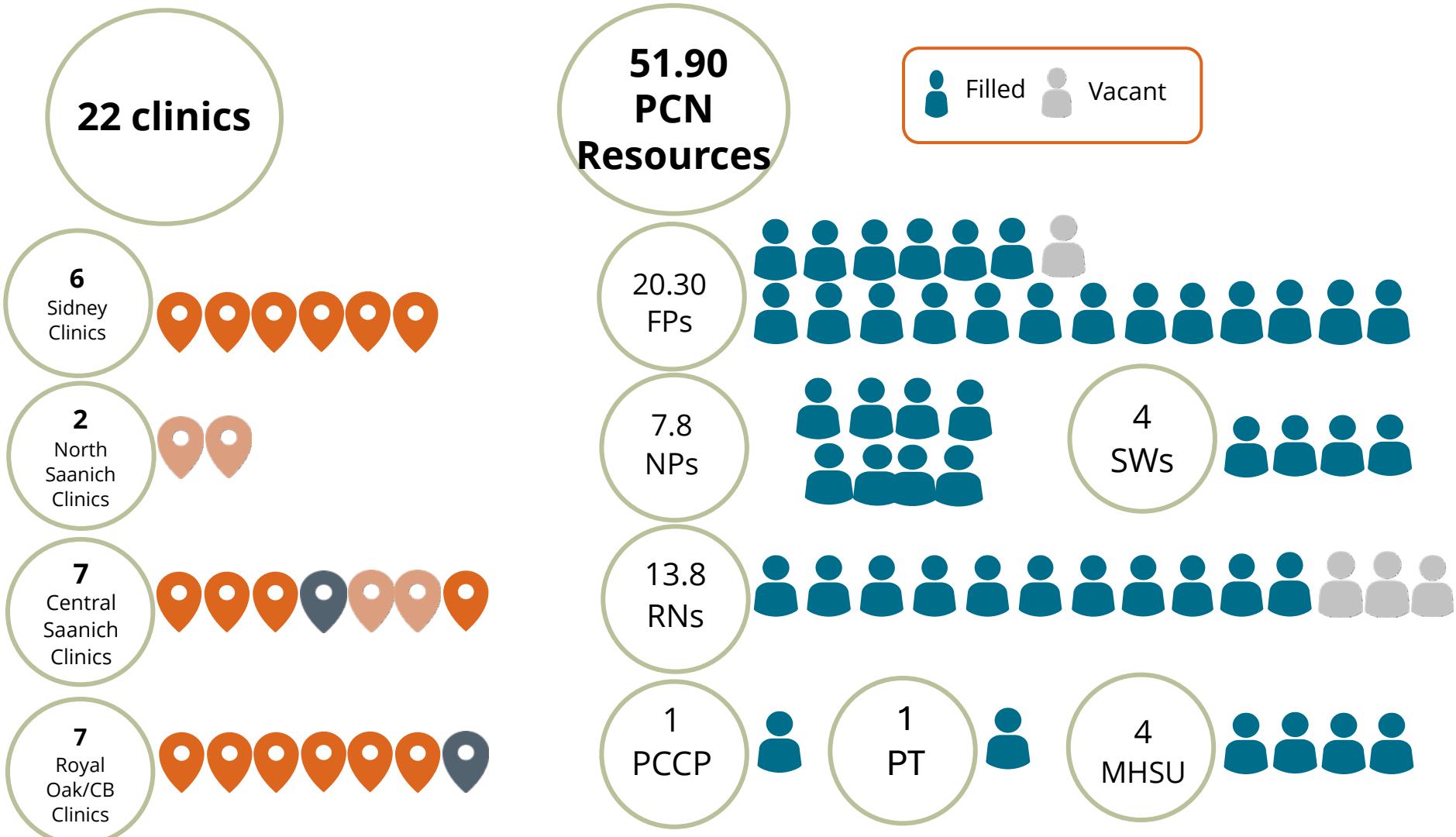
- To access the resources within the Service Plan, clinics are required to complete and sign the PCN Expression of Interest (EOI) form
- Criteria
  - Alignment
  - Equity
  - Clinic Readiness
  - Feasibility

# PCN Program Supports – some of what we do

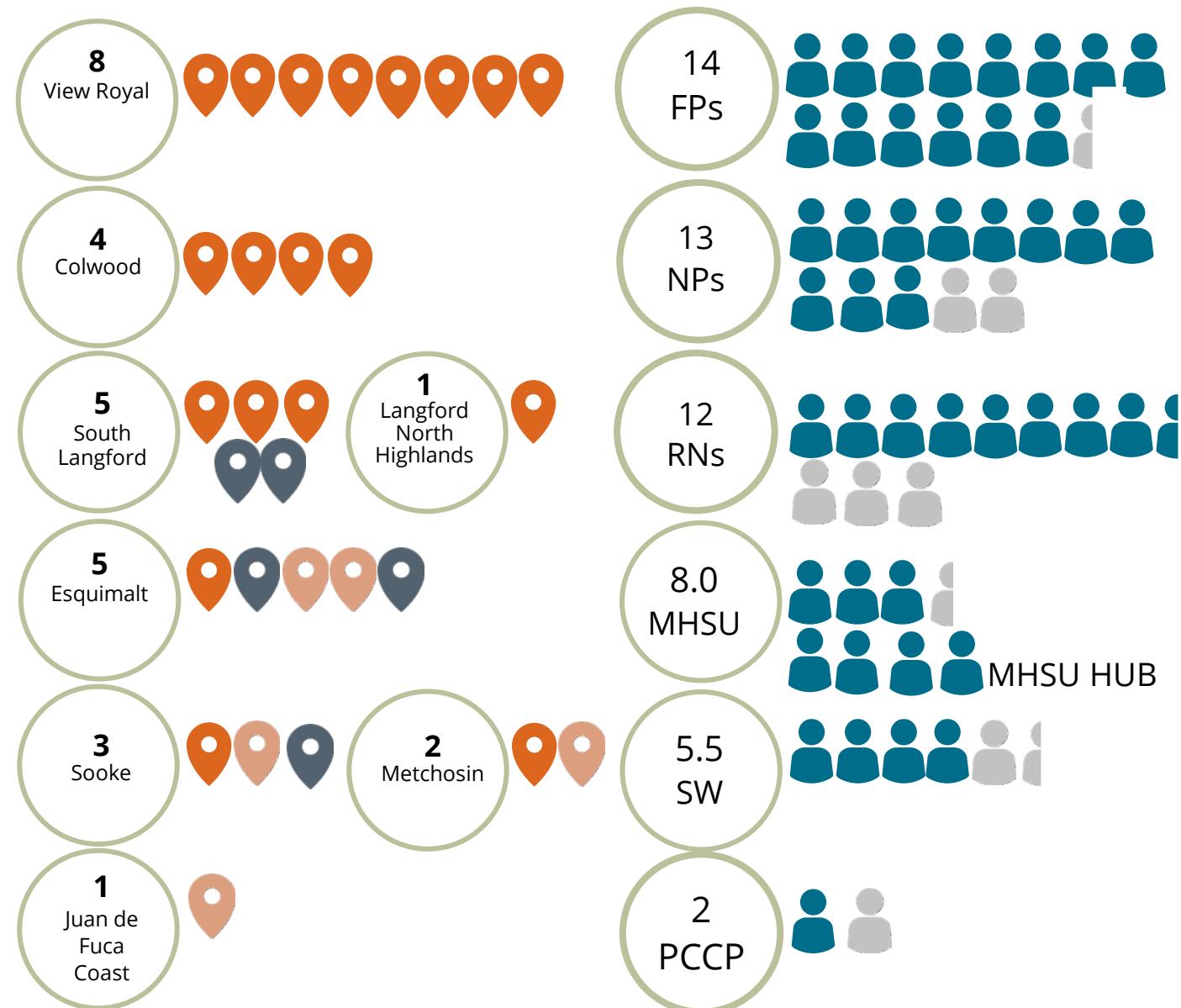
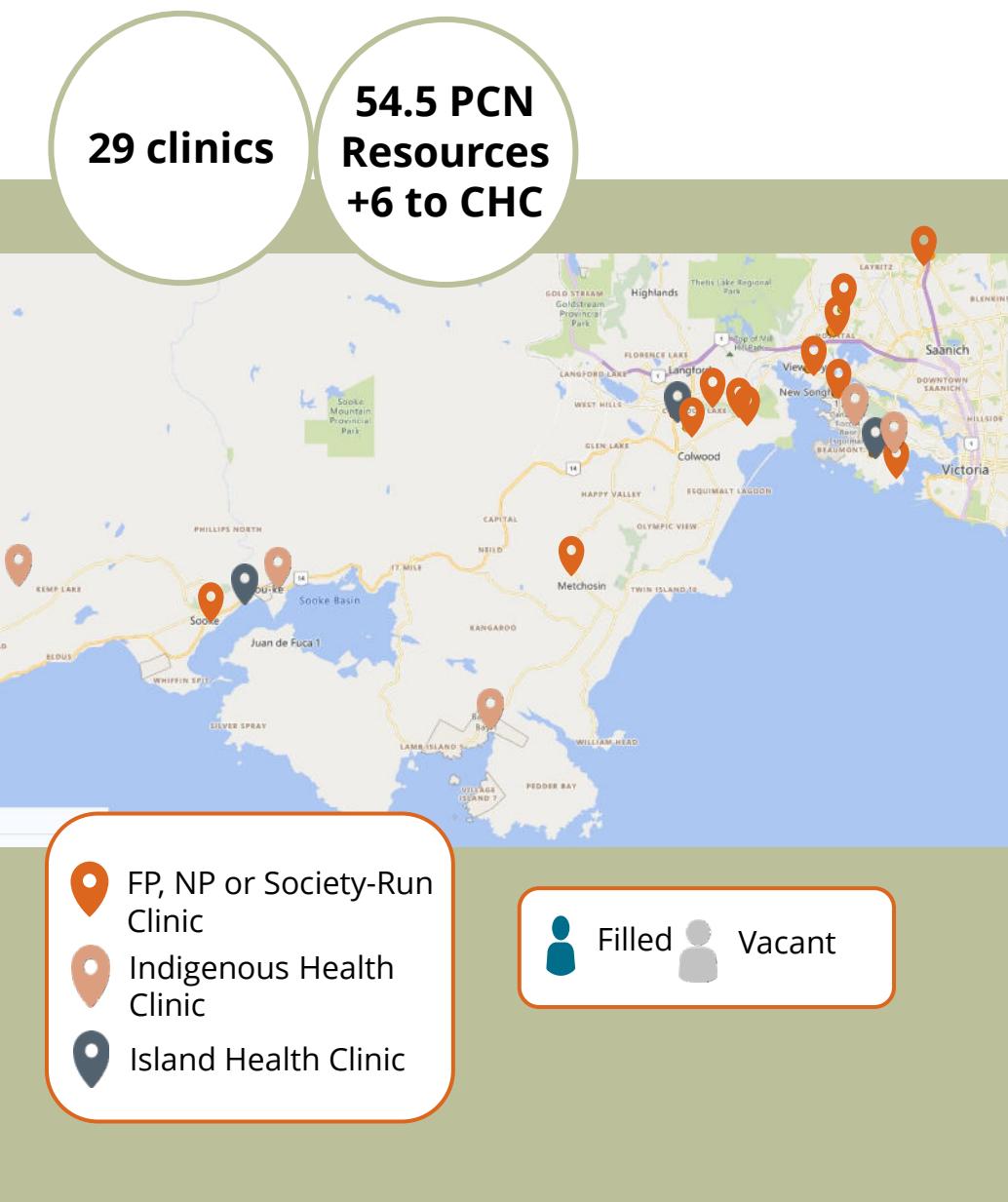
- Securing **New to Practice** Contracts for FP and NPs and support for onboarding
- **Resource allocation** decision making and developing and refining **models of care**
- Onboarding, troubleshooting and ongoing support in **integrating team-based care** in clinics
- **Space planning** for team-based care - including technology needs
- **Optimizing the roles** for Team Based care in clinics, establishing workflows and monitoring progress in access to care
- Ensuring **Legal agreements** are completed and supported by all parties
- **Submit Funding Requests and Respond** to MOH requests and changing policies
- Requesting **additional resources** from Ministry of Health above Service Plan requests
- Oversee **Attachment process**, Health Connect Registry and achieving contract targets
- **Cultural Safety** Learning Supports
- **Evaluation** and data collection for the program
- **Support changes** identified by FPSC, Ministry of Health and Island Health that impact clinics and longitudinal care
- **Support advocacy** at Partnership tables to meet local Primary Care needs through SI PCN SC



# Saanich Peninsula PCN -Community Health Service Area CHSAs



# Western Communities PCNs- Community Health Service Area CHSAs



# Patient Attachment

- ✓ PCN uses [Health Connect Registry](#) (HCR) to attach new patients
- ✓ HCR: provincial platform operated by [Healthlink BC](#) to register for a Family Physician
- ✓ PCN Attachment Coordinator pulls registered patients for clinic providers to attach
- ✓ Clinics no longer need to maintain a waitlist, freeing up administration time for clinic staff
- ✓ PCN Attachment Coordinator works with PCN clinics to merge existing waitlists with the Registry



# Challenges

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- Collaboration Agreements not signed by clinics - Hiring of PCN RNs in these clinics and flow of overhead halted –April 1
  - SI PCN SC secured Interim MOU with Island Health
- Uncertainty of funding letters and resources available
  - Request for Island Health to share at Dec PCN SC meeting
- Government Review of Primary Care Networks and transparency of approach
  - Request on Monthly MOH Meeting for updates.
- Limited Pharmacy Resources – clinics wanting access
  - Limited resources makes current model not equitable
  - Additional Resource for WC to meet growing number of clinics and attachments
  - SP PCN also has 6 clinics waiting – Marigold, Arbutus, Viewmont, West Saanich, Cordova Bay, and SPOT
- WIC Stabilization and compensation options post March 2026

# Priorities for 2025/26

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- Pharmacy Review
- Collaboration Agreement Working Group
- Evaluation Strategy
  - Working Group
  - Indicators and Benchmarks
  - Optimization and Standards of Practice
  - Data Collection and Analysis
- Governance Refresh
  - Developing and sustaining the Community Advisory Group
  - Developing and sustaining the Provider Advisory Group
  - Developing and sustaining the SI FN Primary Care Committee
  - Revising TOR and Onboarding new SI PCN SC members
- Space Planning and Role Optimization in Team based care

# PCN Successes to Date

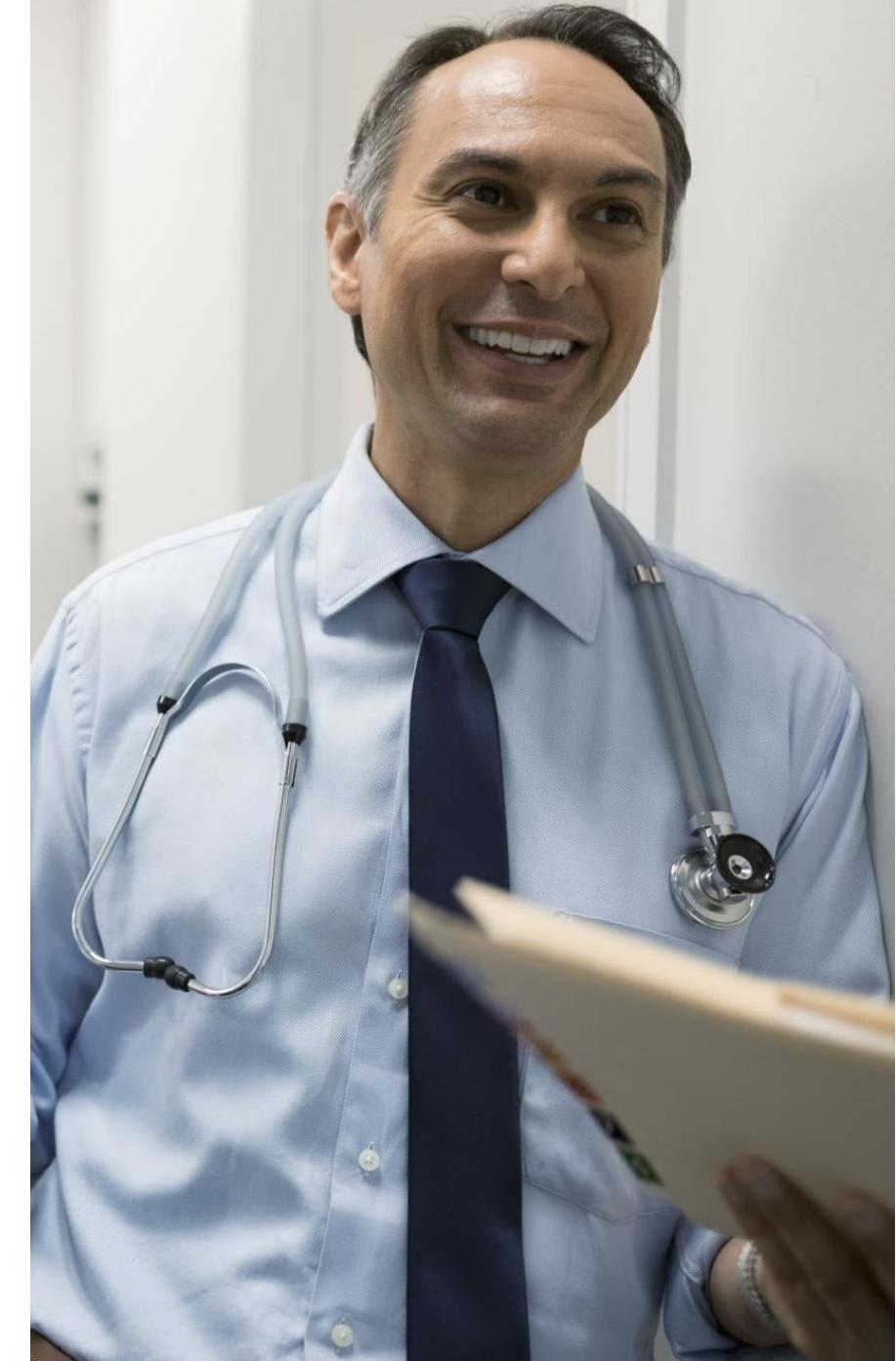
- ✓ **Maintained Patients and Caregiver access to Episodic Care**
  - ✓ Stabilized 5 Walk-In Clinics
  - ✓ Launched Urgent Care at Peninsula Health Unit
  - ✓ Launched Urgent Care At Colwood Clinic
  - ✓ Endorsed NQUPCC
  - ✓ Endorsed Esquimalt UPCC
  - ✓ Endorsed Sooke UPCC - pending
- ✓ **Access to care for High Needs Populations**
  - ✓ Supported HCCT
  - ✓ Endorsed and provided resources for the Westshore CHC
  - ✓ Endorsed Sooke CHC – Pending
  - ✓ Endorsed SPOT – Pending
  - ✓ Supported Sooke Outreach
  - ✓ Supported an NP Midwives collaborative clinic



# PCN Successes cont.

- ✓ **Access to Care for Indigenous patients, caregivers and community**

- ✓ Supported the addition of 8 clinical resources and a clinic coordinator (one time) for WSANEC communities
- ✓ Added a social worker to Pacheedaht
- ✓ Supported Western Health Directors to identify needs to maintain and equip clinics
- ✓ Supporting self governance - facilitating MOUs with VNFC
- ✓ Hired cultural safety lead and held events over the past year
- ✓ Hired PCN Indigenous Manager



# PCN Successes cont.

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## ✓ **Access to Care Generally**

- ✓ Supported 54 clinics across the PCNs to integrate new providers & clinicians
- ✓ Supported Westshore Primary Care Society to stabilize Grow Health and Langford Clinic and establish Colwood Family Practice
- ✓ One of the first PCNs to launch the health connect registry (HCR) (2021-September 2025):
  - ✓ 32,128 Registered plus 1,556 pending attachment

Attached to date from HCR:

- ✓ 18,298 patients attached in Western
- ✓ 9,803 patients attached in Saanich Peninsula
- ✓ 309 patients attached in Salt Spring