

### STRATEGIC PRIORITIES

- 1 Support and strengthen our family physicians and their communities.
- Increase patient access to primary care and facilitate improved patient care in the communities served by the Division.
- **3** Guide positive primary care system change.
- 4 Improve health care integration, coordination, and communication.



## 1 Support and strengthen our family physicians and their communities.

- 1. Aggressively recruit and retain family physicians and team-based care providers.
- 2. Support family physicians in improving their ability to provide culturally safe care.
- 3. Enhance the well-being, contentment, fulfillment, and empowerment of family physicians through the implementation of targeted programs and initiatives.
- 4. Facilitate member access to practice support opportunities.
- 5. Support the education of medical students and residents and promote the expansion of Family Medicine training opportunities on the South Island.
- 6. Support Family Physicians to provide safe and effective care for marginalized and underserved populations.



# 2 Increase patient access to primary care and facilitate improved patient care in the communities served by the Division.

- 1. Increase patient access to primary care for all patients in our communities.
- 2. Promote and support enhanced team-based care.
- 3. Achieve a clear understanding and agreement regarding the inter-relationship between the Division and its PCN including their respective organizational roles, responsibilities, and objectives.



#### Guide positive primary care system change.

- 1. Foster trust and understanding between family physicians and Indigenous patients.
- 2. Ensure that family physicians can significantly influence primary care policies and systems and lead the delivery of primary care services in the communities served by the Division.
- 3. Articulate a clear Division position on issues that are in alignment with Division priorities.



## 4 Improve healthcare integration, coordination, and communication.

- 1. Increase awareness amongst members of Division priorities, resources, activities and available Health Authority/community-based services and resources.
- 2. Strategic Partnership Expansion: Foster collaborations and partnerships across the care continuum.
- 3. Proactively interact and collaborate with other Divisions to achieve aligned strategic objectives.
- 4. Strengthen the foundation of the organization, build awareness and engagement.